

Definitions

The Company

References to 'The Company' in all dealings shall include The Company (SCHOLZ RENOVATIONS LLC), The Company's agents and employees.

Variations

Variations shall include additions, omissions or substitutions to the originally agreed work, fittings and fixings, etc.

Payment Terms

Unless explicitly agreed prior to commencement of work, payment will be due in full upon completion of the work or services provided. Where a quotation has been provided, the full amount, less any payments already made, is payable. Where a quotation has not been provided, The Company's agent will advise the customer of the amount due and will post a detailed receipted invoice within 72 hours.

Acceptable methods of payment are:

- Cash*
- Zelle*
- Credit/Debit Card*
- PayPal / SQUARE*
- Cheque*
- Bank Transfer*

All materials and goods supplied by The Company shall remain the property of The Company until the full invoice has been paid by the customer.

Quotations

All quotations for work will be provided based on the information given to The Company by the customer. Any variations to the work following the issue of the quotation and prior to commencement of work shall result in a revised quotation being issued for acceptance.

For variations after work has commenced, a fixed price to cover the variation shall be agreed between The Company and the customer and added to the final invoice.

In the event that requirements change due to insufficient information having been provided, defects found in existing installations, etc. the customer will be liable for any additional expense incurred.

Quotations shall remain valid for acceptance by the customer for a period of one calendar month following the issue of the quotation and work is to commence within two calendar months from the date of the quotation else a new quotation will be required.

Estimates

Estimates are provided on a best endeavors basis only and, unless a fixed price quotation (see above) has been provided to the customer, work will be charged based upon the price of parts provided by The Company plus labour which will be charged by the hour or part thereof and may include time taken to research, source and purchase any materials provided.

Unforeseen Costs

The customer shall be liable to meet the cost of any additional work, services or fittings that need to be provided to rectify any event or situation which arises during the course of the works that are unexpected or are beyond The Company's control. The Company can not be held responsible for such events or situations.

Liability

The Company can only be held liable for the extent of works carried out by The Company. No liability shall be accepted in respect of defects in existing installations or in respect of parts not manufactured by The Company. The Company shall not be held responsible for any loss or damage to property, materials or injuries to individuals caused by the personal actions of the customer or other household members or guests before, during or after such works have been carried out.

All advice provided by The Company is offered as an opinion only and the customer accepts such opinions at their sole discretion and risk. The customer employs the services of The Company at his or her sole risk at all times.

Heath and Safety

The Company will take appropriate and practical measures to ensure the environment in which works are being carried out is safe to avoid risk of injury to The Company or other parties; the customer is expected to do the same. Outside of working hours, where works are ongoing, The Company accepts no liability for the actions of the customer or other household members or guests which result in damage or injury to persons or property.

The Company reserves the right to refuse to undertake work in an environment which is deemed to be unsafe or where the works are considered to be unsafe, illegal (or out with the spirit of the Building Regulations) or where The Company considers the other parties will be put at risk as a result of the works being undertaken.

If the customer notices any situation, property, equipment or materials that they believe to be unsafe they must mention it to The Company immediately.

If any form of asbestos or other hazardous material covered by the Occupational Safety and Health Administration (OSHA) regulations is discovered on site, The Company will notify the customer and may cease work until it has been removed and disposed of in compliance with the relevant legislation. The cost of removal and disposal shall be met by the customer.

A Helping Hand

The Helping Hand service is provided by The Company on the basis of The Company's agent working along side you and any advice provided are the opinion of The Company's agent only. The Company is not responsible for the actions of the customer at any time.

Duty of Care

The Company accepts that it has a duty of care to the customer in respect of materials, workmanship, security, property and belongings and will conduct its business in a manner such that a reasonable level of care is provided.

Building Regulations

The Company reserves the right to refuse to carry out any work which is in breach of the Building Regulations or which it believes to be in breach of the Building Regulations or the spirit in which they are intended.

Services and Waste

The customer will provide and pay for all power and water reasonably used by The Company to undertake the work. The customer shall also be expected to provide access to sanitary conveniences for The Company whilst undertaking the work.

Unless otherwise agreed between The Company and the customer, waste removal and disposal will be organised by and at the cost of the customer.

Insurance

As a professional business, The Company maintains in force with HISCOX, Inc "Policy number: P100.043.200.2" the following Insurance cover arrangements:

Each Occurrence Limit \$1,000,000

General Aggregate Limit \$2,000,000.00

Products COMP/OP AGG \$2,000,000.00

Damage to Premises Rented to Us \$100,000 any one premises

Medical Expenses \$5,000 any one person

Personal and Advertising Injury Limit \$1,000,000 any one person or organization

Complaints and Compliments

Should the customer have a complaint about the services or work provided by The Company, these should be raised with The Company's agent or in writing to The Company's registered office at

NORTHWEST REGISTERED AGENT LLC
7901 4th Street N, Suite 300
St. Petersburg, FL 33702

Compliments and comments may be raised in the same manner.